BCC SOFTWARE
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MAIL MANAGER RELEASE NOTES

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New ZIP+4 Search with Address Browser (F7)

Fixed Issues

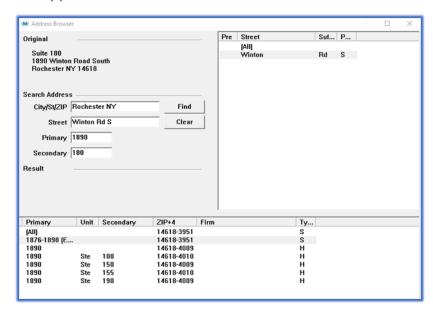**Customer Support**

Release Notes Archive

Feature Updates

New ZIP+4 Search with Address Browser (F7)

The F7 function has been updated for Mail Manager and Mail Manager LE. This feature allows you to use the ZIP+4 database to search for possible address matches to help correct addresses that were not successfully encoded. Using the results of your search, you can manually update the record. **The ZIP+4 database must be installed and active to use this feature.**

NOTE   This feature is not available with Remote Encoding.

With an open list, go to **Postal > ZIP + 4 Encode > ZIP Code Search** or press **F7**.The search results will appear in the window.

The upper-left pane displays:

- **Original Address**: The original address from the open list

- **Search Address**: The input for the search

- **Result Address**: The result of the search if the address is valid

  NOTE: The address browser cannot indicate which addresses are deliverable according to DPV data, due to USPS regulations.

The upper-right pane displays a list of suggested valid data that is as close a match as possible to the address in the record.

The bottom pane displays valid address details and ranges for the selected data.

For more information about this feature, please see the Mail Manager User Guide on the BCC Software Customer Portal.

Fixed Issues

Description	Affected Products	Internal Reference
Encoding		
When Alternate Address line 2 was populated, the encoded Delivery Address was sometimes overwritten with Alternate Address Line 2 data.	MM/LE	MM-9417
Internal Routing PO Box information did not appear in the delivery address for unique Zip Codes.	MM/LE	MM-10403
In cases when there was a Suite^{Link} match, the firm name was duplicated across Company field and Alternate Address 1.	MM/LE	MM-9511
MTN was not being recognized as Mountain in an address and the mail piece could not be delivered.	MM/LE	MM-9861
PMB address numbers were being dropped and the address would display as PMB PM when the input data did not have a space between the PMB Keyword and the number. Example: PMB123.	FS	MM-9931
When a decimal was part of the primary number the address did not match correctly.	MM/LE	MM-10333
Some addresses with a high-rise default match resulted in the secondary address designator being duplicated.	MM/LE	MM-10433
Preserved military addresses input as CMR when the USPS data was not updated to CPR.	MM/LE	MM-10440
DPV Confirmed addresses were invalid because the HWY O input was being changed to HWY W.	MM/LE	MM-10793
The Internal Box number was dropped on mailings with unique Zip Codes.	MM/LE	MM-9693
When Secondary Information was entered as the Alternate Address Line input, the Secondary Information appeared before the Primary Number in the resulting address.	MM/LE	MM-10840

When the Delivery Address and the Alternate Address fields contained duplicated information, the duplicated information was removed and the extraneous information was returned to the Alternate Address line.	MM/LE	MM-10611
Move Manager		
Multiple lines for the Delivery Address were removed when processing through Move Manager.	MM/LE	MM-9158

Customer Support

Technical support is included with your BCC product license. There are several ways to reach a support technician:

- Online: https://portal.bccsoftware.com/support/contactSupport.aspx
- Email: support@bccsoftware.com
- Phone: 800-624-5234

Release Notes Archive

Current release notes are always available on the Product Downloads page of the BCC Software Customer Portal. Additionally, our BCC Product Release Notes Archive contains links to many previously published release notes.